

Docket No.: 42390P5358

Patent

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GAU 2184
#3
02
2/24/01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:

Woodruff.

Serial No.: 09/116,310

Filed: 7/15/98

For: Method and Apparatus for Performing
Field Diagnostics on a Computer
System



Examiner: Ziemer, R

Art Unit: 2184

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FEB 16 2001
Technology Center 2100

Commissioner for Patents
Washington, D.C. 20231

RESPONSE TO OFFICE ACTION

Dear Sir:

Applicants respectfully request consideration of the following remarks.

REMARKS

35 U.S.C. §103(a) Claim Rejections

Claims 1-22 are rejected under 35 U.S.C. 103(a) as being unpatentable over Culley et al. (6,000,040) in view of Fawcett et al. (U.S. Patent No. 5,678,002).

Applicant's independent claims include the limitation of initiating a reset of a computer from a remote location and running diagnostic software on the computer that has been downloaded from a remote computer system. Culley does not disclose running diagnostics on the computer system that have been